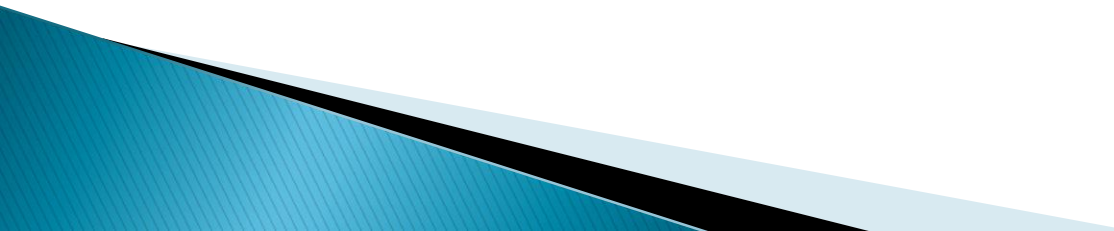




Supported Employment Transformation

Who is CRVI ?

- ❖ History of Crystal Run Village, Inc.
 - ❖ Provider of Services in Orange, Rockland and Sullivan Counties
 - ❖ We serve approximately 550–600 people in total
 - ❖ Services: Residential, Day Habilitation, Community–based programs
- 

Change in Approach

- ❖ New Directions... New Lives Initiative
- ❖ Employment focus



Areas where adjustments were necessary

- ❖ Heavy caseloads (10–20 people at one time)
- ❖ Scheduling with other community based services
- ❖ Challenges in recruiting dedicated staff
- ❖ Discovery process needed more development

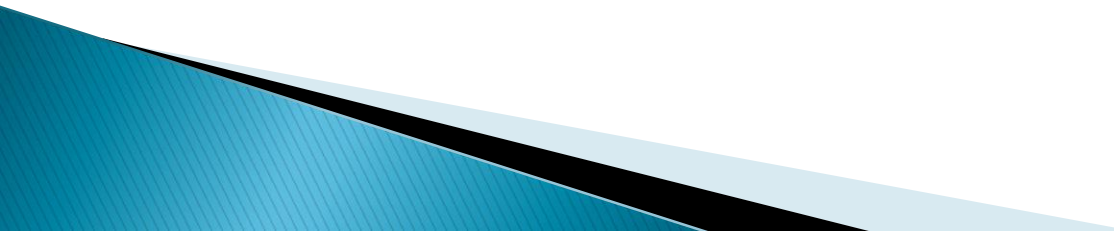


Approaches that fostered success

- ❖ Developed a manageable plan for each job coach
- ❖ Increased frequency of communication
- ❖ Now hosting 3 Job Readiness Training sessions per month



Key contributions to success

- ❖ Person-centered approaches are used
 - ❖ Imbed creativity and efficiency into processes
 - ❖ Always seeking to create connections
 - ❖ Recognizing and rewarding success stories
 - ❖ Constant and open communication between CRVI and OPWDD ETP Supervisors, Grady Miller and Bryan Bishcoff
- 

Pathway to Employment : The Key to Success

- ❖ In depth discovery process and reasonable time frame for discovery (up to 1 year)
- ❖ Bi-weekly on site classes are held
- ❖ Individuals experience an actual day of work and build stamina
- ❖ Provides a structured program that leads to a clear vocational path for the future



Creating Community Connections

- ❖ Cold calls, walk-ins and handing out materials at events
- ❖ Personal connections with family and friends
- ❖ Continuous follow up with potential connections
- ❖ Emphasizing ETP wage incentives, Work Opportunity Tax Credit (WOTC)



Questions?

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