

## The Employment Training Program (ETP) WHAT ARE THE BENEFITS?

Janice Shafer
DD Special Employment Program Assistant Coordinator/ETP Supervisor
Finger Lakes/Region 1

Nate Morgante Regional Vocational Rehab-Community Employment Specialist Center for Human Services Education

May 7, 2019

#### Purpose, Process, Payoff

#### Purpose:

To learn more about the Employment Training Program (ETP) for students and adults

#### Process:

Discussion, practice and application

#### Payoff:

Increased knowledge of Adult and Student ETP
Increased confidence in sharing ETP information to prospective
job seekers and other stakeholders
Greater understanding of the partnership with ETP Supervisors,
schools, and agencies

#### **OPWDD EMPLOYMENT & EMPLOYMENT RELATED** SERVICE OPTIONS

- COMMUNITY PREVOCATIONAL SERVICES
- PATHWAY TO EMPLOYMENT
- EMPLOYMENT TRAINING PROGRAM/INTENSIVE SEMP
- SUPPORTED EMPLOYMENT (EXTENDED OR INTENSIVE SEMP)

Ī			
-			
-			
_			
-			
-			
-			
-			
_			
•			
-			
-			
_			
-			
-			
_			
-			

### **Tools in the Toolbox**

Prevocational	Pathway to Employment	Employment Training Program (ETP)	Supported Employment (SEMP)
Prepares people for paid community employment or more independent meaningful activities for 1 year or more (transition to Pathway or ETP/SEMP)	Creating a Career and Vocational Plan (278 hours in 1 year) to determine if job development is the right service (transition to ACCES- VR or ETP/SEMP)	Discovery, job development and Intensive SEMP Services	Job Coaching, Job Development and Life-Long Supports on a Job
Discovery, community work experiences, volunteer opportunities and career planning	Discovery, community work experiences, and develop a vocational goal	Internship opportunity at a community business	Community based, competitive, integrated employment
Unpaid or Paid Work Experiences or Volunteer	Unpaid or Paid Work Experiences or Volunteer	Wages paid by OPWDD until business hires if successful	Paid by business at minimum wage or higher

#### Vocational Rehabilitation Services through OPWDD

ACCES-VR has agreed with the use of the following criteria in order to distinguish among individuals to be served by Pathway to Employment, Employment Training Program (ETP) or Prevocational Services and those who will be served by ACCES-VR:

- Individuals who have expressed an interest in employment but who are limited to working for short periods of time.
- Individuals who, due to their support needs, will require a highly intensive set of program, behavioral, transportation and/or other supports.
- Individual participants will require a longer period of program, behavioral, and/or other supports to develop their work capacity before it can be determined that the individuals are able to achieve employment.

# EMPLOYMENT TRAINING PROGRAM (ETP)

- Internship opportunities at a community business where wages are paid by OPWDD until individual is meeting the businesses expectations.
- Focus is on Discovery prior to job development.

DETAILS OF ETP	
Time limited program (depending on individual needs).	
<ul> <li>Requires that the training/work site experiences lead to permanent paid employment.</li> </ul>	
Close and continual monitoring of the quality of services.	
<ul> <li>Requires service providers to complete a Discovery process before job development.</li> </ul>	
Provides funding for the intensive services required by individuals.	
8	
DETAILS OF ETP:	
<ul> <li>Assures that job coaching (through providers) is provided at the proper level.</li> </ul>	
Wages paid while a person is learning a job	
<ul> <li>Alternative to ACCES-VR for individuals with higher support needs</li> </ul>	
<ul> <li>ETP programs are designed for adults and high school students.</li> </ul>	
9	
ETP FOR ADULTS (INTERNS)	
Wages are funded by OPWDD	
OPWDD Intensive SEMP provides supports	
ETP Discovery (unless completed in Pathway to Employment)	
Paid internship at a community business – leads to employment	
Job Coaching     John Readiness Training	
Job Readiness Training     Once employed, the support is OPWDD Extended SEMP	
Choo chiployed, the support to OT WIDD Exteriord Science	

# **How Does Someone Apply for**

- Individuals applying for an ETP internship should complete an application packet with a supported employment agency or support person and submit to an ETP Supervisor for review.
- The applicant must be Office for People with Developmental Disabilities (OPWDD) eligible.
- The ETP Program Supervisor will review the application packet and contacts Care Manager if additional questions.
- Upon acceptance, the ETP Supervisor will work with OPWDD Supported Employment Agency to develop career goals, supports and a paid internship.

#### What is the Employment Training Program (ETP) Supervisor's Role?

- Provide <u>technical assistance and support.</u>
- Review and approve <u>ETP applications.</u>
- Prepare and submit the Request for SEMP Intensive Services for ETP.
- Approve next steps <u>After Discovery</u> is completed.
- Provide on-going <u>Job Readiness Training</u> (JRT) classes.
- Approve internships and coordinate quarterly progress reviews.
- Coordinate <u>hiring, training and temporary wages</u> through New York State.
- Meet periodically with agencies and businesses to monitor progress and provide support.

#### **Job Readiness Training**

Designed to improve employment-related social and interpersonal skills



Personal hygiene

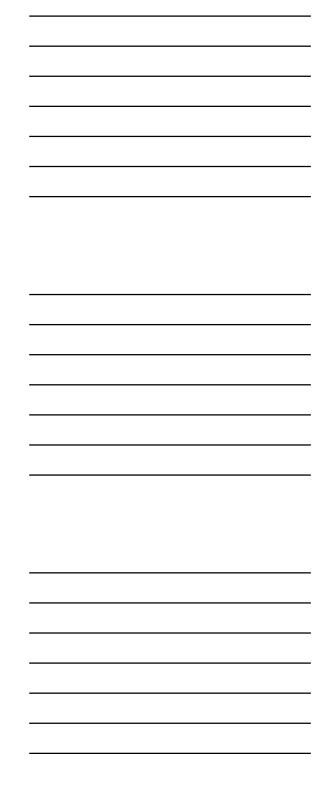
- Positive communication

- Conflict in the workplace Helping coworkers
- Coping with stress

- Overcoming challenges at

- Asking for help

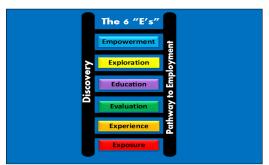
May be provided either individually or in a classroom.



Why Discovery?	
Employment success and retention Improved coaching	
supports and strategies Stronger job development and match	
Get to know the job seeker	
T .	
14	
What is the Discovery Process?	
Thorough review of records.	
<ul> <li>Interviews of individual and circle of support.</li> </ul>	
<ul> <li>Observations to learn more about the individual in different settings.</li> </ul>	
<ul> <li>Community based assessments to evaluate overall work performance.</li> </ul>	
Objective summary of findings with recommendations.	
15	
How does Discovery support job development?	
Identifies specific job match criteria	
Provides experience in interest areas	
Educates providers on individualized support needs	
Empowers individual to make informed choices	

How do staff develop jobs?	
<ul> <li>The person and their support team are involved in job development planning.</li> </ul>	
<ul> <li>Business contacts and initial networking tasks are shared with the team.</li> </ul>	
<ul> <li>Job development activities clearly match the individual's identified career areas.</li> </ul>	
<ul> <li>Job developers seek to understand business needs in order to develop successful job matches.</li> </ul>	
<ul> <li>Job developers are familiar with various employment options and develop customized employment solutions.</li> </ul>	
17	
How do staff provide quality job coaching?	
Job Coaches are trained and evaluated in the provision of	
individualized vocational supports.	
<ul> <li>Job coaching is focused on building independence and natural supports.</li> </ul>	
<ul> <li>Job Coaches intentionally facilitate positive and mutually rewarding relationships at work.</li> </ul>	
<ul> <li>Job Coaches meet regularly with employers to evaluate the employee's performance.</li> </ul>	
<ul> <li>Job Coaches communicate and plan regularly with the individual and their support team.</li> </ul>	
18	
ETP PLACEMENT	
Approved by ETP Supervisor based on Discovery findings.	
<ul> <li>Placement meeting with employer, intern and employment staff to review expectations.</li> </ul>	
Intensive coaching is provided to learn duties/expectations.	
Quarterly progress meetings at the job site with Action Plan.	
Individual is hired by business once meeting expectations.	
Discharged from ETP and receives Extended SEMP.	

## **Preparing for Competitive Employment**



## **ETP FOR STUDENTS (TRAINEES)**

- Wages are funded by OPWDD
- School staff provide supports during school hours
- Paid internship at a community placement provides experience
- Evaluated on the job
- Complete Front Door process
- Align with appropriate OPWDD services prior to graduation

#### How do students apply for ETP?

ETP Supervisors collaborate with schools that:

- Have a community work based learning where students are working but not getting paid.
- Have relationships with businesses in their community
- Have aides to support students on the job.
- Have multiple students who are OPWDD eligible

Once the above criteria is met, the school facilitates the application process for the students with parental involvement.

#### To Summarize:

Which Services Fit the Person's Skills, Experience, and Support Needs?

#### **OPWDD Career and Employment Services Options:**

Person has no community or work experiences and no Discovery Person has limited community or work experiences and no Discovery

Person has community and work experiences and has completed Discovery



Services









- Program (ETP)

   ACCES-VR
- SEMP

# **Any Questions?**



# Thank you!

Janice Shafer OPWDD Finger Lakes DDRO DD Special Employment Program Assistant Coordinator ETP Supervisor
Janice.m.shafer@opwdd.ny.gov (585) 241-5704

Nate Morgante Regional Vocational Rehab-Community Employment Specialist nmorgante@humanservicesed.org (585)-944-9145

## Resources to hand out

- How Can I get Services? The Front Door
- ETP contact sheet
- Transition Planning: from school to adult life
- Brochure "What Should I Do with My Day?"